



**UNITED WAY**  
Greater Houston

# CONNECTING PEOPLE TO POSSIBILITY

Every day, people in our community face challenges—job loss, illness, childcare barriers, lack of transportation—that can quickly threaten their financial stability. At United Way of Greater Houston, we don't just help our neighbors land on their feet—**we help them stay there.**

# INTEGRATED CLIENT JOURNEY: Personalized Pathways to Financial Stability

Everyone's path to financial stability is unique. Our Integrated Client Journey model meets people where they are, helping them navigate forward.

Clients can either work closely with trained Navigators to identify needs, set priorities, and connect to personalized services—or independently access our comprehensive support network at their own pace.

More than **760,000** people found help, hope, and pathways forward through United Way of Greater Houston and its partners over the past year.

**1.4 million** of our neighbors have accessed support through the broader Integrated Client Journey since launch.

Clients receiving Navigation support experienced an average household income increase of **17%** and a **7.1% improvement** in overall well-being.



# IMPACT IN ACTION

Here's how your support made a difference in 2024-2025:

## FINANCIAL STABILITY

**5,748** individuals  
secured employment

**\$33 million** returned  
to families through tax  
refunds

**7,411** families received  
financial education

## HEALTHY COMMUNITY

**148,073** neighbors  
received health care support

**156,571** people in  
improving behavioral health  
and well-being

**83%** improved their  
behavioral health

## YOUTH OPPORTUNITY

**16,357** children  
demonstrated school  
readiness

**26,779** youth gained  
college or career readiness  
skills

**25,690** children enrolled  
in an out-of-school program

## COMMUNITY RESILIENCY

**1.3 million**  
connections to critical help  
through 211 Texas/United  
Way HELPLINE

**Over \$9 million**  
raised for disaster recovery,  
assisting more than 4,000  
households

**307,213** neighbors  
received basic needs  
assistance, including  
housing and utilities



## JOIN OUR MISSION

Your support transforms lives:

**\$5**

a week

Provides 9 meals for a family of three struggling to choose between food, medicine, or rent.

**\$10**

a week

Covers 19 nights of emergency shelter for someone facing homelessness.

**\$20**

a week

Supports 4 young people with a full year of mentoring and character development.

**\$50**

a week

Funds 104 workforce development sessions, helping people increase income and support their families.

**GIVE  
NOW**



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